



Hospital Services Corporation Unemployment Compensation Program

Part 2 - Determinations and Appeals



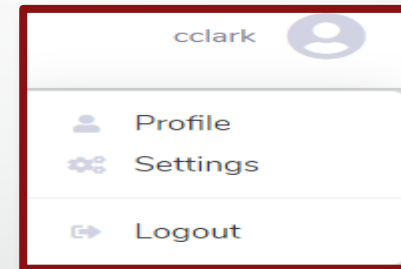
Unemployment Compensation Program

This presentation will instruct how to retrieve a determination, appeal the determination and respond to HSC as it pertains to determinations and appeals.

Unemployment Compensation Program

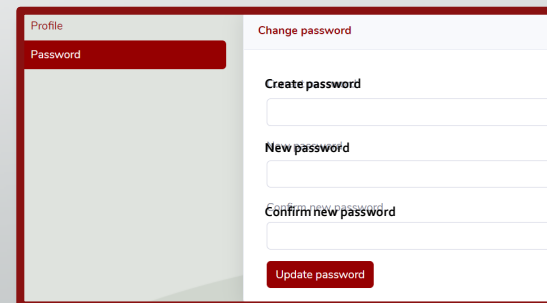
- The website to access our program is: <https://uc.nmhsc.com/Account/Login>
- Login information has been provided under a separate email for employer accounts
- Please change your password as soon as you successfully log into the system

➤ Select your log on from the top right corner



➤ Select Profile

➤ Select Password

A screenshot of a 'Change password' form. The form is divided into two sections. The left section is titled 'Profile' and contains a 'Password' field with a red bar over the text. The right section is titled 'Change password' and contains three input fields: 'Create password', 'New password', and 'Confirm new password'. Below these fields is a red button labeled 'Update password'. The entire form is enclosed in a red rectangular border.

➤ Change password and update password

Unemployment Compensation Program

- Notification of Determinations for your organization will be emailed with a link to the UC Program.

From: Beth Pospishil-Irizarry
Sent: Friday, November 1, 2019 1:30 PM
To:
Subject: Claim Determination – John Doe

Hello,

A claim for your organization that was filed has been adjudicated. You can view the document by logging into the UC site. Please decide if you will be appealing the decision or not. Complete the last page of the document and upload to the claim. Send me an email when you have completed the upload.

<http://uc.nmhsc.com/Account/Login>

Beth Pospishil-Irizarry, BSHA
UC Coordinator
Hospital Services Corporation

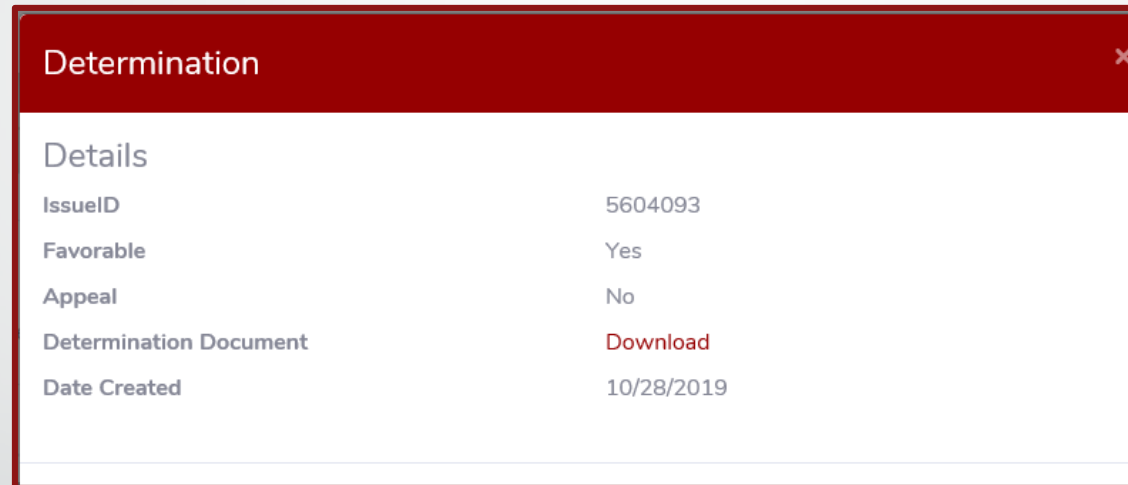
Unemployment Compensation Program

- Go to the Claims tab on the left.
- Find the claim that corresponds to the email subject.
- Click View in the Determination column.

Employer	Claimant	Claim Date	Date Closed	Status	Determination	
UNIVERSITY OF NEW MEXICO HOSPITAL	[REDACTED]	10/11/2019	10/25/2019	Closed	Not Favorable View Add History	Edit Hearings Details
PRESBYTERIAN MEDICAL SERVICES	[REDACTED]	10/11/2019	10/30/2019	Closed	Not Favorable View Add History	Edit Hearings Details

Unemployment Compensation Program

- A Determination box will pop up.



The screenshot shows a red-bordered window titled "Determination" with a close button (X) in the top right corner. The window contains a table with the following details:

Details	
IssueID	5604093
Favorable	Yes
Appeal	No
Determination Document	Download
Date Created	10/28/2019

- Download the Determination document.

Unemployment Compensation Program

- If you are appealing the determination:
 1. Complete the form and upload to the Documents Tab
 2. Reply to the email
- If you are not appealing the determination reply to the email.

Unemployment Compensation Program

Please feel free to send any feedback to ensure that we have made the program as efficient as possible. As the program continues to develop, we will keep you updated with new features.

For any questions please contact:

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